



SHAPING OUR FUTURE

Cornwall and the Isles of Scilly
Health and Social Care Partnership

Our Vision and Strategy for Planned Care



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Our Vision for Planned Care

People in CIOS will be offered safe, high quality planned care, in the right place, at a time which is right for them.

Our philosophy

means good planned care will obviate the need for much urgent and emergency care - getting it right first time, in time is our goal.

Our Principles will drive our strategy

Our Success

will be measured by the achievement of NHS standards, improved outcomes, excellent staff and patient feedback, elimination of risk of harm due to delay

Our ambition for a future model of care



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- Person centric pathways, time is our currency
- Placed based, out of hospital care and support
- 'Choice' meaning informed decision making, secondary care referrals only where necessary
- Combined workforce strategy, developing our collective skills and capacity
- Digitally enabled transformation
- All providers invited to be part of Cornwall and IOS Clinical Practice Groups – (Primary, Community, Secondary)
- Facilities used inline with pathways and whole system 'blue print'
- New business model, new contract mechanisms, potential for devolved budgets
- Research active, leveraging investment

CIOS
'Health and
Care'

Examples

CIOS
'Dermatology'

CIOS
'Orthopaedics'
”

Elements of Planned Care – Ambition and Delivery



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Critical to Success

Locality leadership for new service models
New digital opportunities
GP/Consultant engagement
Development of our joint workforce
Provider co-operation

System priorities:

- Achieve standards across all elements 2019/20
- Eliminate 52 week waits
- Protect capacity in winter
- New pathways to drive more prevention and less intervention

Transformation Programmes

Outpatients

Manage demand
Transform Delivery;
Promote self care

System Pathways

Musculo-Skeletal
Cardiovascular Disease
Falls and Frailty

Delivery

Reducing delay
e.g. theatres, booking
scheduling, flow,
Cancer

Elective blueprint

Hot/cold sites
OP distribution
Locality delivery
workforce

Simple guiding principles to be adopted for clinically led redesign of planned care



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- Improve safety, quality, access and attain best value in the use of resources
- Educate and support patients through times of changing practice, *'no decision about me without me'*
- Encourage prevention, self care, and primary/community support
- Refer for specialist care / intervention by exception
- Think Digital first - use technology to enable care out of hospital
- Be creative about the workforce – re-design roles, allow staff to act top of skill set, and
- Adopt transparent, evidence based change



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Illustration of Vision and Strategy applied to Outpatient Programme

Our Draft Strategy for Outpatient Care



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'Patients receive innovative care and information, in the right place and within 14 days of referral'



Put patients first - patient led pathway redesign, and self care



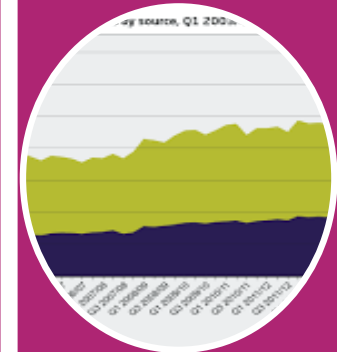
Grow a skilled, caring workforce with the capacity to meet people's needs



Work in partnership - across health, care and voluntary sectors



Offer care closer to home through digital innovation and new care models



Plan ahead to have the right facilities, right capacity, and budget to meet changing demand

We value patients time