



Cornwall and the Isles of Scilly
Health and Care Partnership

Building Market Capacity Assurance Report

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2019/20 Building Market Capacity – care at home services



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1. **Progress and achievements** made since April 2019:
 - 1000 hours per week on stable block terms with an improving picture on flow within the blocks – now over 20%
 - 10 day turnaround to new providers joining DPS
 - Development plans underway with DBS provider to build a 3rd specialist lot for health
 - Market development plan in place to bring on board providers in geographical areas of unmet need
 - New process for data capture on community un-met need
 - Heat mapping of need built into Market position statement
 - New risk share in place to aid recruitment costs for new blocks
2. Status of main projects and any **risks to delivery**:
 - 1 year reviews with providers completed and positive working relationships reported. Providers appetite for growth through blocks has increased.
 - 5 new providers added to the DBS – now up to 65 providers from 53 in July 2018
3. Any **important milestones** between now and December 2019:
 - A plan of block hours toward another 1000 (10 blocks of 100hrs)
4. **Specific issues** you wish to highlight or escalate:
 - Additional workforce supplements identified for (Dec and Jan & July , Aug first 2 weeks of Sept each year) this is the seasonal increase in demand at the point when providers can add easily to their workforce. Discussion with Cornwall's PLR underway to add this flexible workforce for Dec 2019.

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1. **Progress and achievements** made since April 2019:
 - Agreed plan for joint NHS and Council contract in place from April 2020
 - Interim Council contract agreed after lengthy discussions with providers. Establishing key principles around FLW for direct care staff, gross payments and core car hours.
 - Alignment of Safeguarding, Quality and Assurance to Council commissioning to strengthen anticipation and speed of action in provider failure situations
 - Work underway to establish a provider of last resort provision for care homes
2. **Status of main projects and any risks to delivery:**
 - Interim contract issued – discussions with providers to block beds for dementia and step down underway
 - New joint contract project on target
3. **Any important milestones** between now and December 2019:
 - Contained with project plan as stated above
4. **Specific issues** you wish to highlight or escalate:
 - Strategic decision by the Council to purchase Trufula House a dementia nursing home to protect in-county provision.
 - The need for the system to provide ongoing support for the next 6 months to stabilise and improve the quality of care at Trufula House